



**St. Anna's**  
Residential & Home Care

# Home Care Packages Fee Schedule





If you have any queries, Please contact your  
**HCP Coordinator** on: 08 8417 7878

St. Anna's are committed to providing you with a tailored service that is right for you. Our extensively trained team support our clients to live to their full potential. Our Home Care Coordinator, together with yourself, carers, families and friends work to create an individualised home care package to suit your preferences, required to maintain a healthy and active lifestyle. We are an approved provider catering to Home Care Packages from Level 1 to 4. St Anna's Home Care Packages are delivered on a Consumer Directed Care (CDC) basis. This gives you greater choice over the types of care and services you can access, how and when those services are delivered and by who. It also gives you more control over your funds and how that funding is spent.

## Some of the services St. Anna's can provide include;

### Social Support

We understand how important it is for you to maintain your links in the community and with friends and family.

St Anna's Home Care can provide transport, social outings, arrange activities and more. We can also assist with meal preparation, cooking, grocery shopping or assist with arranging meal delivery services.

### Clinical and Nursing Services

Our experienced and qualified clinical team includes Registered and Enrolled Nurses as well as a consulting Nurse Practitioner who can help you with minor and complex care needs. These include palliative care, diabetes education, continence needs, wound assessment and management, cognitive assessments, medication management and advanced care directives. St Anna's has a strong belief in health education and is committed to ensuring you are able to make informed decisions about your care, health and lifestyle.

St Anna's also have an Occupational Therapist who can assist with home assessments, exercise regimes, functional assessments, equipment and furniture recommendations.

### Domestic Assistance

St Anna's can help you with maintaining your home to ensure you feel comfortable. This includes basic daily cleans to regular maintenance, we can even arrange full house spring cleans to make sure your home is spotless. St Anna's domestic assistance can provide help with laundry, ironing, vacuuming, mopping, washing dishes, watering the pot plants, defrosting the freezer and taking out the rubbish! Gardening and home maintenance can also be arranged.

### Allied Health & Therapy Support

St Anna's understands that attending to regular appointments can be challenging at times. Let us help you arrange a qualified professional to visit you at home. These services can include podiatry, physiotherapy, occupational therapy, dietetics and speech pathology. If you are not sure about these services contact our clinical staff for further information.

### Personal Care

Our staff can assist you with your daily hygiene routines including help with showering, shaving, hair washing, grooming and dressing. Our caring staff will ensure you feel fabulous and confident.

St. Anna's also have an experienced Clinical team, that can provide services including;

Personal Care Nurse Practitioner, Registered & Enrolled Nurses	Occupational Therapist
<ul style="list-style-type: none"> <li>• Clinical assessment</li> <li>• Medication review and management</li> <li>• Continance assessment</li> <li>• Cognitive assessment</li> <li>• Palliative Care</li> <li>• Wound Management</li> </ul>	<ul style="list-style-type: none"> <li>• Functional assessment</li> <li>• Treatment reviews</li> <li>• Exercise regimes</li> <li>• Home assessment</li> </ul>

Your Package will be fully tailored and you will be involved in the decision making process. In order to make sure **your Package is as individual as you are**, we provide initial consults and ongoing care plan consultations to ensure the care you receive is appropriate for you.

	Level 1	Level 2	Level 3	Level 4
Initial Consultation	✓	✓	✓	✓
Personalised Care Plan	✓	✓	✓	✓
Care Plan Consultation and review	12 monthly or as required	12 monthly or as required	6 monthly or as required	6 monthly or as required
Monthly Service Schedule	✓	✓	✓	✓

## Rates & Fees

St Anna's hourly service costs include all tasks delivered by care workers including; personal care, domestic duties, social support, shopping assistance and meal preparation.

Week Days (Monday - Friday)		Weekend	
<b>AM</b> (6am - onwards)	\$54.15 /hr	<b>Saturday</b>	\$67.50 /hr
<b>PM</b> (12pm - onwards)	\$59.57 /hr	<b>Sunday</b>	\$129.97 /hr

Clinical Care*	Mon - Fri AM Rate 6am onwards	Mon - Fri PM Rate 12pm onwards	Saturday	Sunday	Public Holidays
Nurse Practitioner	Upon request	-	-	-	-
Registered Nurse	\$119.18	\$119.18	\$120.92	\$207.30	\$245.30

\*Please note, these rates change in July each year.

The above rates are subject to change depending on the type of assessment required and the brokerage provider. Quotes are obtained prior to commencement to ensure affordability. All fees are inclusive of 18% brokerage fee and GST. If you have another provider in mind, or would like a Public Holiday or Weekend for any of the services listed above, please contact the HCP Coordinator.

St. Anna's can also arrange home and garden maintenance; from regular lawn mowing and garden tidy to extensive maintenance.



Garden Maintenance	Home Maintenance
<ul style="list-style-type: none"><li>• Lawn mowing</li><li>• Weeding</li><li>• Pruning</li><li>• Planting</li><li>• General garden maintenance: sweeping, cobweb removal etc</li></ul>	<ul style="list-style-type: none"><li>• Fixing leaky taps</li><li>• Testing/replacing smoke alarm batteries</li><li>• Basic carpentry</li><li>• Minor home repairs</li><li>• Hanging pictures</li><li>• Installation of door bells, clotheslines, grab rails etc</li></ul>

\*Anything above light garden duties maintenance may require brokering out to one of our preferred suppliers.

## Package Management Fees\*

There are three types of fees you may be asked to pay:

- The basic daily fee
- An income-tested care fee
- Fees for additional services

The maximum daily fee that can be charged is based on your level and can be found based on the services that you would like.

St Anna's also charge a Case Coordinator and Package Management fee, which is taken out of your budget, every month. This is also outlined in your Service Agreement.

You will receive an itemised statement that shows your package subsidies, expenses and surplus each month.

We are happy to share that at St Anna's we **do not** charge any business administration fees.

Package Level	Care Coordination (fee per day)	Package Management (fee per day)	Business Administration fees
Level 1	\$1.22	\$3.67	\$0
Level 2	\$2.15	\$6.45	\$0
Level 3	\$14.04	\$14.04	\$0
Level 4	\$28.39	\$21.29	\$0

\*These fees are reviewed annually in line with The Australian Department of Health guidelines.

### Other Fees & Charges

- If the service is cancelled less than 24 hours in advance, the client is not home at the time of scheduled service or the Care-worker is turned away the full fee will be charged
- St Anna's Home Care Fees are reviewed every 12-months, on or around the 1st July
- Prices are effective and current from 05th September 2020 and are subject to change
- Those on a "grandfathered" account may have an altered fee structure
- If you have another brokerage service in mind, please speak to your Home Care Package Coordinator
- An 18% brokerage fee will apply for all brokerage services