NEWSLETTER June 2024





St Anna's News

Dear Residents, Friends, and Families,

Welcome to Winter. As we transition from a mild Autumn, we're hopeful for some rain to nourish our gardens at St. Anna's.

You may have noticed the painters working around the facility over the past six months. These efforts are nearly complete, providing a fresh and inviting look.

We are thrilled to introduce our new virtual reality kit, designed to stimulate memories, promote movement, and encourage social engagement among residents. I am eager to see the positive impact of this innovative technology. If you would like to try the VR headsets, please reach out to the Lifestyle team.

In our ongoing efforts to improve our facility, we are replacing the carpet in most rooms with vinyl flooring. This upgrade offers superior cleanliness, quietness, and warmth underfoot. We aim to complete this project within the year.

Remember, St. Anna's offers flexible and tailored Home Care services for personalised home care. Our Home Care Team is dedicated to ensuring you receive the highest quality care. Please call 7078 6382 to discuss how we can support your needs.

We are always striving to improve at St. Anna's and value your feedback and suggestions. Please feel free to share your ideas or compliments in person using our QR code or email me at Amandab@cubs.org.au.

Have a wonderful June!

Amanda Birkin

CEO





Please feel free to join St Anna's at our biggest morning tea!

Morning tea will be provided as will your choice of tea or coffee. St Anna's is

trying to raise \$1000 for those impacted by cancer.

Head to https://www.biggestmorningtea.com.au/s/78736/114304 to donate!

OR make a donation at St Anna's Reception desk!



27th To 2nd May 2024 - Lifestyle Calendar



Monday	Tuesday	Wednesday
27	28	29
Craft 10 To 11 PK Room	Hairdresser 09 To PK Room	Walking Group 10 To 10:30 Peter Kurko Room
Resident Drive 01:30 To 02:30 Meet in Foyer	Chi Ball 10:30 To 11 PK Room	Cultural dance Video 11 To 11:30 Iris
Scategories 02:30 To 03:30 PK Room	Entertainment 02:30 To 03:30 PK Room	Cooking 02:30 To 03:30 PK Room
Thursday	Friday	Saturday
30	31	01
	21	01
Magical Moments - Beauty Hour 10:30 To 11:30 Iris Lounge		Bingo 02 To 03 Peter Kurko Room
Magical Moments - Beauty Hour 10:30	Magical Moments- Balloon Tennis	
Magical Moments - Beauty Hour 10:30 To 11:30 Iris Lounge	Magical Moments- Balloon Tennis 10:30 To 11 Iris Lounge	
Magical Moments - Beauty Hour 10:30 To 11:30 Iris Lounge	Magical Moments- Balloon Tennis 10:30 To 11 Iris Lounge Prayer Group 11:30 To 12 Sunflower	

02

Songs Of Praise on ABC TV | 11:30 To 11:30 | Consumer Room

Disclaimer: Due to unforeseen circumstances activities may be subject to change. 1-1 social engagement provided daily.

3rd To 9th June 2024 - Lifestyle Calendar



Monday	Tuesday	Wednesday
03	04	05
Resident Drive 10:30 To 11 PK Room	Hairdresser 09 To PK Room	Walking Group 10 To 10:30 Peter Kurko Room
Music and Movement 11:30 To 12 Peter Kurko Room	Coles Online Shopping 09 To 09 Consumer Room	Chi Ball 11 To 11:30 PK Room
	Rap Ball 10:30 To 11:30 PK Room	Gardening 02:30 To 03:30 Pergola
Entertainment 02:30 To 03:30 PK Room	Consumer Meeting 02:30 To 03:30 PK Room	Mens Group 02:30 To 03:30 PK Room
Thursday	Friday	Saturday
06	07	08
Magical Moments - Beauty Hour 10:30 To 11:30 Iris Lounge	Magical Moments- Balloon Tennis 10:30 To 11 Iris Lounge	Bingo 02 To 03 Peter Kurko Room
Shared Lunch 12 To 01 PK Room	Bra-Fitting Service 10:30 To 11:30 Room visit	
NeauronsVR Armchair Travel 02:30 To 03:30 PK Room	Prayer Group 11:30 To 12 Peter Kurko Room	
	Ukrainian Memories 01:30 To 03:30 Iris	
	Bingo 02:30 To 03:30 Peter Kurko Room	
Sunday		
00		

09

Songs Of Praise on ABC TV | 11:30 To 11:30 | Consumer Room

Disclaimer: Due to unforeseen circumstances activities may be subject to change. 1-1 social engagement provided daily.

10th To 16th June 2024 - Lifestyle Calendar



Monday	Tuesday	Wednesday
10	11	12
King's Birthday	Hairdresser 09 To PK Room	Walking Group 10 To 10:30 Peter Kurko Room
	Chi Ball 10:30 To 11 PK Room	Cultural dance Video 10:30 To 11:30 Poppy
	Bingo 02:30 To 03:30 PK Room	
		Gardening 02:30 To 03:30 Sunflower
Thursday	Friday	Saturday
13	14	15
13 Music and Movement 11:30 To 12 Peter Kurko Room	14 Biggest Morning Tea 10 To 11:30 PK Room	15 Bingo 02 To 03 Peter Kurko Room
Music and Movement 11:30 To 12	Biggest Morning Tea 10 To 11:30 PK	
Music and Movement 11:30 To 12 Peter Kurko Room Kings Birthday Themed Shared Lunch	Biggest Morning Tea 10 To 11:30 PK Room Bingo 02:30 To 03:30 Peter Kurko	
Music and Movement 11:30 To 12 Peter Kurko Room Kings Birthday Themed Shared Lunch 12 To 01 PK Room Virtual Quiz 02:30 To 03:30 PK	Biggest Morning Tea 10 To 11:30 PK Room Bingo 02:30 To 03:30 Peter Kurko Room NeauronsVR Armchair Travel 02:30 To	

Songs Of Praise on ABC TV | 11:30 To 11:30 | Consumer Room

Disclaimer: Due to unforeseen circumstances activities may be subject to change. 1-1 social engagement provided daily.

17th To 23rd June 2024 - Lifestyle Calendar



Monday	Tuesday	Wednesday
17	18	19
Craft 10:30 To 11:30 PK Room	Hairdresser 09 To PK Room	Walking Group 10 To 10:30 Peter Kurko Room
Magical Moments - Active Games 10:30 To 11:30 Iris Lounge	Coles Online Shopping 09 To 09 Consumer Room	Music and Movement 11 To 11:30 PK
Ukrainian Catholic Service 11 To 12 PK Room	Bingo 02:30 To 03:30 PK Room	Account to the control of the contro
Cooking 02:30 To 03:30 PK Room	Dingo 02.50 To 05.50 TR Room	Pamper Group 02:30 To 03:30 PK Room
Thursday	Friday	Saturday
20	21	22
20 Magical Moments - Beauty Hour 10:30 To 11:30 Iris Lounge		22 Bingo 02 To 03 Peter Kurko Room
Magical Moments - Beauty Hour 10:30	Magical Moments- Balloon Tennis	
Magical Moments - Beauty Hour 10:30 To 11:30 Iris Lounge	Magical Moments- Balloon Tennis 10:30 To 11 Iris Lounge Prayer Group 11:30 To 12 Peter	

23

Songs Of Praise on ABC TV | 11:30 To 11:30 | Consumer Room

Disclaimer: Due to unforeseen circumstances activities may be subject to change. 1-1 social engagement provided daily.

24th To 30th June 2024 - Lifestyle Calendar



Monday	Tuesday	Wednesday
24	25	26
Intergenerational Play Group 10 To 11:30 PK Room	Hairdresser 09 To PK Room	Walking Group 10 To 10:30 Peter Kurko Room
Resident Drive 01:30 To 02:30 Meet in Foyer	Gardening 10:30 To 11 Pergola Croatian Independence Day PK	Chi Ball 11 To 11:30 PK Room
Henny Penny Hatching 01:30 To 03:30 PK Room	Room Bingo 02:30 To 03:30 PK Room	Paint and Sip 02:30 To 03:30 PK Room
Scategories 02:30 To 03:30 PK Room		
Thursday	Friday	Saturday
27	28	29
Music and Movement 11:30 To 12 Peter Kurko Room	Magical Moments- Balloon Tennis 10:30 To 11 Iris Lounge	Bingo 02 To 03 Peter Kurko Roon
Shared Lunch 12 To 01 PK Room	Prayer Group 11:30 To 12 Peter Kurko Room	
NeauronsVR Armchair Travel 02:30 To 03:30 PK Room	Bingo 02:30 To 03:30 Peter Kurko Room	
Sunday		

30

Songs Of Praise on ABC TV | 11:30 To 11:30 | Consumer Room

Disclaimer: Due to unforeseen circumstances activities may be subject to change. 1-1 social engagement provided daily.

Gladys and Pearl's June Adventure

As June ushered in the crisp chill of winter at St. Anna's Aged Care, Gladys and Pearl, freshly invigorated by their mischievous escapade in May, were eager to embark on their next journey. This time, they sought warmth and magic, and what better way to find both than by attending a midsummer festival—albeit in the heart of winter?

Their target was the famous Midsummer Night's festival in the mystical forests of Sweden, celebrated on June 24th, 1923. This enchanting festival was marked by the summer solstice, where daylight triumphed, and the night was merely a blush on the horizon.

That evening, clad in traditional Swedish dresses with floral wreaths atop their heads, they approached the magical wardrobe in Gladys's room. With a giggle and a shared look of excitement, they stepped through and were instantly swept from the winter of Australia to the luminous, verdant landscapes of a Swedish summer night.

The air was alive with the fragrance of blooming flowers and the sounds of joyous music. They found themselves in a lively gathering of locals celebrating around a maypole, adorned with greens and flowers. Gladys and Pearl joined the dance, their feet moving to the rhythm of accordions and fiddles, their hearts light with the joy of the festivity.

As the night progressed, they participated in traditional games and feasted on smörgåsbord, savoring dishes like pickled herring, new potatoes, and strawberries with cream. They were charmed by the tales of folklore told by the locals, involving elves and fairies that supposedly roamed the forests during this magical night.

As they wandered through the enchanted woods, they made flower crowns and laughed at the thought of how the tales might scare the young back home. The experience was a beautiful blend of culture, nature, and merriment, exactly the warmth they sought against their winter's cold.

When it was time to return, they stepped back into the wardrobe, leaving the endless daylight behind and stepping back into the early morning darkness of June in Australia.

At breakfast, their story of the Swedish Midsummer Night's festival brought warmth and light to the other residents. While the staff, bundled up against the cold outside, listened with a mix of skepticism and amusement, everyone felt a little lighter, a little warmer. Gladys and Pearl's June adventure was a perfect counter to the winter blues, proving once again that their time-traveling escapades were a beacon of joy at St. Anna's.

.Author AI CHATGPT



We want your feedback!

Please scan the code and it will take you directly to our feedback form.







TRIVIA

The name June is the modern day adaptation of the Latin word Junius, which has its origins dating back to the ancient Romans. June use to be the fourth month of the year. Before Julius Caesar came to power, the calendar only had 10 months. In 46 BC he created the Julian calendar, adding two more months of the year

Zodiac Sign: Gemini and Cancer

Birthstone: Moonstone, Pearl and Alexandrite

Flower: Rose and Honeysuckle

Colouring in activity: In celebration of the King's birthday for the 10th June!





Month in Review

We have received the following Feedback in April



Complaints

Nil

Compliment

- 1x Compliment TV in dining rooms
- 1x Compliment about Student
- 1x Compliment about Food







Facility	

Patient Consent Form Optometrist

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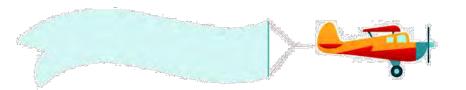


FOR THE MONTH OF JUNE!

Anatoily Demura
Petar Cosic
Kata Klindzic
Ljuba Bosatlija



Noticeboard



PET THERAPY

We have our fish aquarium that is located in Sunflower Lounge area. We try our best to have some fury friends visit regularly (dogs, rabbits, etc.) throughout the year, as well as visiting shows booked in on occasion. A reminder to friends and family that you are welcome to bring in your friendly pets when visiting here at St Anna's!



CULTURAL EVENTS

Croatian club and
Ukrainian club lunches
monthly

Please let staff know if you would like to attend.

CONTINUOUS IMPROVEMENT

SECURITY UPGRADE

We have installed new security screens for resident windows, added extra CCTV cameras and replaced the fence on Wood Avenue.

VOLUNTEERING

Volunteers are often the glue that holds a community together. Volunteering allows you to connect with your community and make it a better place. Helping out with even the smallest task can make a real difference to the lives of our residents and St Anna's as an organisation.

If you would like to volunteer here at St Anna's please let us know – we would love to have you join our team! As a volunteer you choose what suits your lifestyle and how often, for how long you can commit.

BRA FITTING SERVICE

Scheduled for Friday the **7**th **of June at 10:30am** Speak to lifestyle staff to book a bra fitting.



Noticeboard



LIBRARY SERVICE

We have a mobile library service that delivers & picks up library books to resident's monthly. If you would like this service, please talk to the Lifestyle staff.

HAIRDRESSER

St Anna's hairdresser, Michelle is here on site every Tuesday. If a resident would like a haircut, please contact our Lifestyle team. lifestyle@cubs.org.au OR email admin@cubs.org.au

REMINDER

Just a reminder for all loved ones and families – please do not forget to keep a check on our residents and their clothing requirements, proper fitting shoes etc. – as the seasons change residents may require new underwear, pyjamas, clothing, footwear etc. – please come in anytime and check resident's rooms, wardrobes and clothing on a regular basis. Please also be reminded that it is the responsibility of the resident or loved one to check on the fridge in the rooms and that the fridge is a personal item belonging to the resident. All food items coming into the facility are to be recorded in the Food Register and a sticker applied to the product at the front desk.

ACTIVITIES

Due to unforeseen circumstances activities may change on your daily program. Lifestyle staff will inform you of any changes, Activities and any changes to program will also be reflected on the white boards in your dining area.

LAUNDRY

The lost property rack is kept in the main laundry throughout the week, please ask laundry staff if you have missing items of clothing. The laundry is generally open 0800 – 1500 Monday – Friday. On Friday – Monday morning the lost property will be placed in the small office opposite the reception area for residents and families to check. Any items left in this pile will be donated to charity after 3 months of being in the laundry.

Just a reminder all residents clothing is required to be labelled. St Anna's RCF does not take responsibility for any lost clothing which is unlabeled.

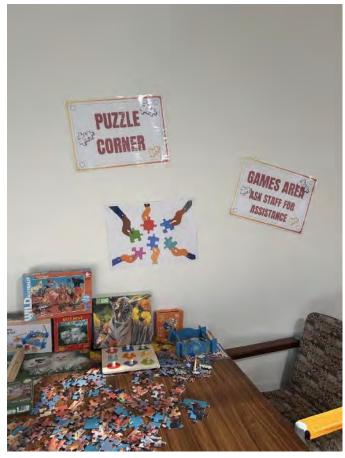


PUZZLE CORNER

The lifestyle team have had a puzzle corner set up for some time now. Residents have been interacting with the puzzles and utilising the space. Located outside of Poppy, the puzzle corner is a great area for residents to spend their time.

Let the lifestyle team know if you would like to add anything else to this space.





Croatian Statehood Day





Croatian Statehood Day

was spent with a celebratory afternoon of music and dancing Residents all came together and enjoyed a special visit from Musician Demir Romanik. Huge thank you to Jules, in the kitchen for the lovely array of Croatian sweets and savoury foods.

RANDOM ACTS OF KINDNESS WINNER FOR May CONGRATULATIONS!

Om VAIDYA



HAS WON THE MONTHLY PRIZE OF A \$50 COLES MYER GIFT VOUCHER.

Also Nominated for the month was Emily Shen

Thank you to everyone who participated in the nomination process, especially those nominated, for their good example!



QUIZ FOR JUNE

Multiple Choice Quiz

1. Which country in the world has the largest population?
a) America b) China c) India
2. Which actress starred in 'High Society'?
a) Grace Kelly b) Meryl Streep c) Hilary Clinton
3. How many men have walked on the moon?
a) 2 b) 6 c) 12
4. Which is the largest planet in the solar system?
a) Earth b) Jupiter c) Venus
5. What does a philatelist do?
a) Collects stamps b) Collects handbags c) Collects butterflies
6. To the nearest mile, what is the length of the marathon?
a) 5 miles b) 18 miles c) 26 miles
7. The first television set was sold in which year?
a) 1928 b) 1948 c) 1958
8. Which instrument did Louis Armstrong play?
a) Piano b) Mouth organ c) Trumpet
9. What is the capital of Italy?
a) Stockholm b) Rome c) Paris
10. What is the world's largest living bird?
a) Stork b) Ostrich c) Scare crow



Answers on Page 18

Mother's Day Celebrations – High Tea and Flower Arranging

















Quiz Answers:

- 1. b) China
- 2. a) Grace Kelly
- 3. c) 12
- 4. b) Jupiter
- 5. a) Collect Stamps
- 6. c) 26 Miles
- 7. a) 1928
- 8. c) Trumpet
- 9. b) Rome
- 10. b) Ostrich





Word Search!



DIRECTIONS: Find and circle the vocabulary words in the grid. Look for them in all directions including backwards and diagonally.

E	S	U	T	W	В	W	0	V	Α	R	M	E	L	Α	G	D	A	Y
C	D	S	U	J	E	G	U	М	U	E	Α	E	N	Z	D	L	U	C
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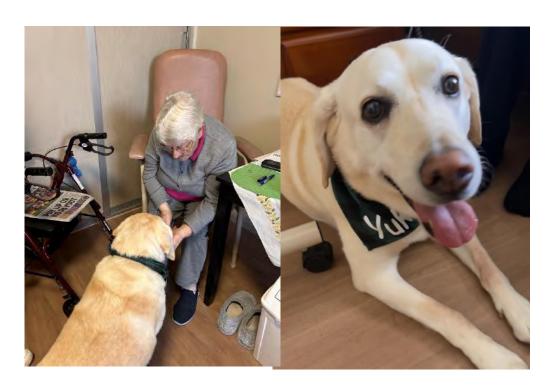
ALEXANDRITE	GARDEN	LEMONADE	SOLSTICE
BARBECUE	GEMINI	LONGEST DAY	STRAWBERRY
D-DAY	GRADUATION	OUTDOORS	SUMMER
DIPLOMA	HONEYSUCKLE	PEARL	THIRTY DAYS
FATHER'S DAY	JUNE	PICNIC	VACATION
FLAG DAY	JUNETEENTH	ROSE	WEDDING

St Anna's Playgroup!





Pet Therapy Visit from Yuki!







Radicool Reptile Visit





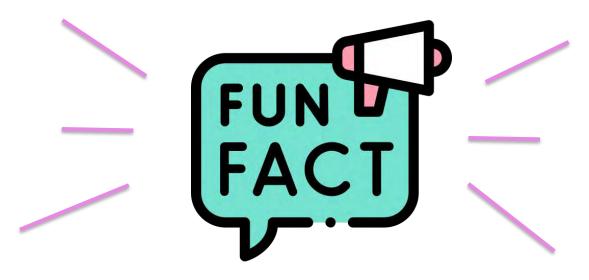






Fun Facts about June

- **1.** June is the month with the longest daylight hours of the year in the Northern Hemisphere, and conversely, June has the shortest daylight hours of the year in the Southern Hemisphere.
- 2. June's birthstone is the pearl, the Moonstone and the Alexandrite.
- **3.** The June birth flower is the Rose and the Honeysuckle.
- 4. In 2009 June was the 662 most popular name for girls in the USA.
- **5**. June is derived from Juno, the goddess of marriage.
- **6.** In both common and leap years, no other month begins on the same day of the week as June. Weird, isn't it?
- 7. June is international men's month.
- **8.** June is accordion awareness month, as well as candy, dairy and papaya month.





LIFESTYLE ACTIVITIES FROM MAY









Cooking with pastry!





Resident Outing and Walking Group



Craft activity made by our residents



Volunteers: Jock Malinowski and Melanie Murawsky



Volunteers' week Afternoon Tea



Thank you to our other volunteers who were unable to make it!



LIFESTYLE ACTIVITIES FROM MAY









St Anna's had a special guest visit from Robert Goodfellow, accompanied by his wife, Jan. Robert is one of St Anna's Home Care clients. Residents sang along to many golden oldies' songs. Residents also commented on how great it was to see Robert sing, all had the pleasure of meeting him after the performance.



SUDOKU

	9	7	5		4			
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ANSWERS ON PAGE 31- NO PEEKING





Resident Profile:

Michael & Dzundza

1990s

Personal Information

- · Born 21st April, 1943
- · Born in Germany

Hobbies and Interests

I use to enjoy nursing, now I like to do landscape painting and puzzles.

I am very interested in cars and movies.

Professional Career

I went to school in France and Italy for priest studies when I was 8 years old. My parents sent me and my big brother there. My family wanted to have a priest in the family. I was 25 years old when I finished my nursing training in Birmingham. I then became a nurse. I was married in 1965 to my first wife who passed in 1999. I continued nursing when I came to Australia, I did Midwifery, Psychiatry and Aged Care.

Challenges Overcome

I am Ukrainian but grew up in Germany and could only speak German. My mother taught us children how to speak Ukrainian from the Bible. I came to New Zealand in 1975, English was a big challenge to overcome. I was in charge of night duty nursing in New Zealand. I then moved to Australia in 1976/77 to continue my nursing career.

Values and Beliefs

01 I am Catholic

02 To be a decent human being

03 My family

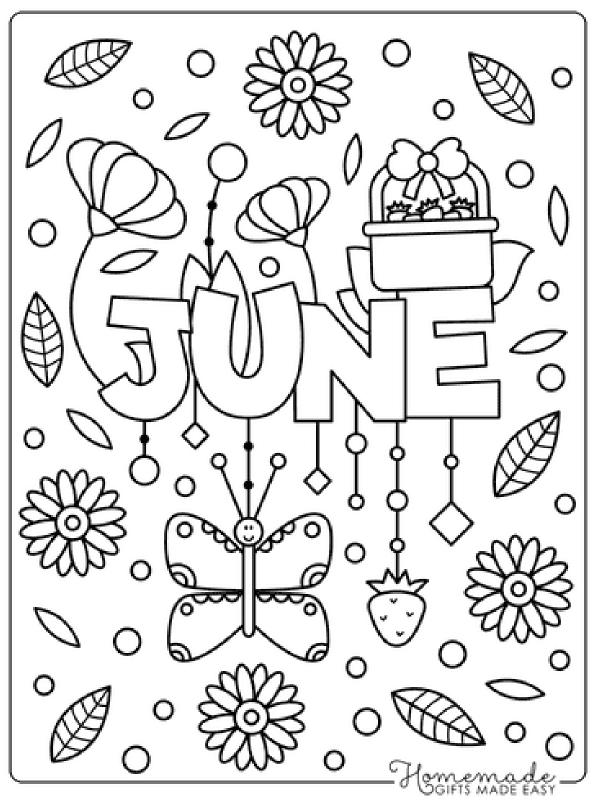
SUDOKU ANSWERS

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6	5	4	3	8	7	9	2	1
8	2	3	တ	1	6	5	4	7
7	3	2	8	5	1	6	9	4
4	1	6	7	3	9	2	8	5
5	8	9	4	6	2	7	1	3
9	4	8	2	7	5	1	3	6
3	6	5	1	9	8	4	7	2
2	7	1	6	4	3	8	5	9



Colouring is a healthy way to relieve stress. It calms the brain and helps your body relax. This can improve sleep and fatigue while decreasing body aches, heart rate, respiration, and feelings of depression and anxiety.

Please enjoy our colouring activity.





We are always seeking ways to improve and make our dining experience here at St Anna's great and we do appreciate all the hard work our staff have put in over the last few weeks with recent changes in our dining areas – these changes include some specially trained staff to plate food ensuring we are always providing the nutritional needs and recommended portion sizes along with a better dining experience for all residents.

We have over the last few weeks added some new placemats to the dining tables the common areas and hallways have been freshly painted and paintings rehung. We are working on some outdoor pots to brighten up the tables in the lovely courtyard areas and to complement the new furniture – what is really great to see is the number of residents and family enjoying those spaces over the last few weeks of Autumn weather.

Let the Hospitality Team know if you have any improvements you would like to see about the place – we would be happy to discuss.





CELEBRATING ORTHODOX EASTER

In May, we celebrated Orthodox Easter. Huge thank you to the kitchen staff for creating a beautiful display and to everyone else that helped out. The residents participated in some Ukrainian egg decorating which they all enjoyed.







Being Shingle Minded!

You may have seen the TV campaign to alert people to the risk of developing Shingles, but did you know that people over 60 years of age are up to 10 times more likely to get Shingles than younger people?

Anyone who has ever had chicken pox already carries the inactive virus that can activate at any time to cause Shingles, which means almost all of our consumers are potentially at risk of developing this very painful condition.

Most commonly appearing on the chest and abdomen, it can also develop on the torso, arms, thighs, or head (including in the eyes or ears).

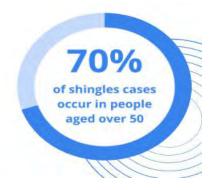
Common symptoms of Shingles may include:

- . Localised pain; a burning, tingling, or itching sensation
- . Fever, chills, headache and fatigue
- . A stabbing sensation; sensitivity to touch
- . Followed by a painful rash that may develop into blisters lasting for 10-15 days.

Shingles can be very debilitating and can interfere with everyday activities like getting dressed, walking, and sleeping for a significant period of time, not to mention the continual nerve pain around the rash site.

While there is no cure for Shingles, antiviral medications can be prescribed at the first sign of a rash, so acting quickly if you experience any of these symptoms may help reduce the severity of the virus.

We will follow up with you and your chosen representative in the next few weeks to identify your vaccine requirements.





A clean mouth is just the start for healthy ageing



Dental conditions rank as the 3rd highest reason for acute potentially preventable hospitalisations in Australia.



Most oral diseases are preventable. Poor oral health can affect some general health conditions, such as:







Dental problems in older adults

- Dry mouth
- Gum disease
- Tooth decay
- Denture-related infection
- Oral cancer



of adults over 75 years old have significant gum disease.

Nurses and care staff

can play a key role in supporting the oral health of older people.

Acute general health impacts include:

- Bacteraemia
- Aspiration Pneumonia
- Infective Endocarditis

The older you are, the more likely you are to avoid food due to dental problems.

Mouth discomfort and dental pain can lead to:

- an inability to eat a nutritious diet
- a decline in general wellbeing.
- a change in mood and behaviour.

What can we do?

The mouth is a gateway for general health and overall quality of life. Let's promote healthy ageing with early identification of dental issues, oral care planning, and assistance with daily oral hygiene where needed.

Refresh your oral health knowledge and skills with:

Better Oral Health in Aged Care - Free Online Learning Modules

Scan QR code to access training



Or go to:

www.dental.sa.gov.au/professionals/ online-training/aged-care

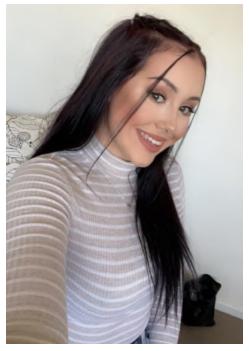




Staff Profile: Paige Horwatic - Receptionist

Hi, my name is Paige Horvatic, and I am the new receptionist here at St Anna's. I started here around 3 months ago now, and so far, I love it! I'm 24 years old and when I'm not working, I love to cook, bake, and spend time with my partner Kaiden, our 2 cats, and of course my family and friends.







On the Topic of Marriage...

Wife: Can you stop yawning when I'm talking to you?

Husband: I'm not yawning, I'm trying to say something.

Man: I haven't spoken to my wife in 18 months.

Friend: Why not?

Man: I don't like to interrupt her.

Wife: Do you want dinner?

Husband: Sure, what are my choices?

Wife: Yes and no.

Son: Dad, I've heard that in some parts of the world, a man doesn't know his wife until he marries her.

Father: Son, that's true everywhere.

Q: Why is marriage like a three-ring circus?

A: Engagement ring, wedding ring and suffering.

Q: What's the difference between love and marriage?

A: Love is blind and marriage is an eye-opener!

Submitted by one of our residents: Mrs Lois Potts





RESIDENT MEETING MINUTES

St. Anna's
Residential Care Facility

P(08) 8346 0955 F(08) 8346 1992

Tuesday 7th May 2024 at 2.30pm

1. Welcome

1.1 Sound recording of the Resident Meeting

No objections

1.2 Welcome

Jordan Stevens (Chairperson and Lifestyle)

Amanda Birkin (CEO)

Jock Malinowski (Ukrainian Interpreter and Board member)

Michelle Hauber (Lifestyle and Wellness)

Welcome to Country given by Jordan Stevens

2. Present

As per attached sheet

3. Apologies

Mardi Anderson (Clinical), Athin Christou (OT) and as per attached sheet

4. Confirmation of Minutes of Previous Meeting

Resident Meeting Minutes: 2nd April 2024 were read. These Minutes were accepted by Michelle Hauber; seconded by Michael Dzunda

All Residents were reminded that the Minutes of all Resident meetings will now be included in the Newsletter which is distributed throughout the Facility for the information of all Residents.

5. Outstanding business from previous Minutes

- a. **Future bus trips** these trips have been delayed for various reasons. Lifestyle are hoping to re-schedule a trip for early June 2024.
- b. **Intergenerational program** St Mary Margaret's preschool have advised that they will only be able to arrange one visit for this term and Lifestyle are in the throes of arranging a suitable date and time.
- c. **Play Group SA** this has been organised to commence in early June possibly on a Monday weekly or fortnightly. Further details will be provided to all Residents when available.
- d. **Council stobie pole project** City of Charles Sturt have advised that the stobie pole will be on Wood Avenue featuring Babushka Nesting Dolls. The work for this project will be commenced next month.
- e. **Sustainability** Management are arranging an audit of the Facility to review the lighting, green waste, recycling etc. This is ongoing.
- f. **Hairdressing salon** an upgrade to the hairdressing salon is still being investigated and will be reported on next month.
- g. **Food temperature** staff have had one on one training regarding the checking of food temperature and leaving the lids on the food in the bain maries until ready to plate up the food for Residents.



6. Food and Menu/Hospitality

A Resident brought to the meeting -

- the fact that various staff were re-positioning individual items and tablecloths on dining tables. Staff will be made aware.
- choice of vegetables and/or salads. This has been taken onboard and changes have been implemented and staff made aware. In depth discussions were had regarding the ordering of meals and whether perhaps meals should be plated up in the kitchen and delivered to the dining areas together with choices of food to be offered. This is continually being discussed and monitored.

New Volunteer

A new Ukrainian Volunteer who has recently relocated to Adelaide has commenced at St Anna's RCF. All Residents were asked to make her feel welcome.

7. Maintenance

Painting – the painting is progressing throughout the Facility. Once the inside has been completed the painter will move to attend to the outside of the Facility.

Picture hanging – this is ongoing throughout the Facility.

8. Feedback complaints and praise

All Residents will be kept uptodate on all happenings throughout the Facility in the newsletter.

All in attendance were advised that feedback complaints and praise forms can be found at Reception, in the Peter Kurko room and there is now also an online form which can be found through the St Anna's RCF website or via the QR code found throughout the facility. All staff are available to assist with the completion of these forms and access to the QR code. All Residents are reminded that Jock Malinowski is the Resident representative and is available to speak to if anyone has any concerns compliments and/or comments. It is extremely important for any concerns to be brought to the attention of Management. All Residents are advised of all complaints and compliments via the Resident newsletter. All feedback is taken seriously.

Paint and sip – all who have attended the past two sessions have enjoyed this program.

Newsletter – all Residents were advised that if they have any stories they would like included in the Newsletter to please let staff know.

9. Legislative information

All were advised that a new Aged Care Act was to be introduced in July however this has now been delayed to some time in 2025.

It was also noted that the Board of the Croatian Ukrainian and Belarusian Association have completed training on the new Act to be implemented.

10. Clinical

The clinical department is attending to an audit of all Resident vaccinations with regards to flu, shingles etc.

All Residents were reminded to wash and sanitise their hands frequently, to cough into their arm and to continue to practice social distancing. This is to stop the spread of infections throughout the Facility. All were advised that if feeling unwell they should stay in their room and to let staff know. Staff are also reminded to practice good hygiene. Information regarding this can be found at Reception.



11. Lifestyle Programs

Coles online shopping

A reminder was given that Coles online shopping is available on a fortnightly basis at St Anna's RCF. If any Resident is interested in purchasing shopping online from Coles please see staff for information and assistance. The cost of this shopping will be placed on Resident's monthly accounts.

- Radical Reptiles will be visiting this week.
- Miniature horses will be attending the Facility in the next few weeks.
- Mother's Day High Tea will be occurring this week prior to Mother's Day on Sunday.
- National Volunteers Day will be celebrated with a High Tea this month.
- Men's Group this has occurred and will be ongoing.
- Pamper Group ongoing.
- Craft activities ongoing.
- Croatian Independence Day events organised with the celebration occurring this month.
- Travel the World this will be more advanced in the future with the new virtual reality technology.

Programs

All were reminded that on occasions the programs are required to be changed and all Residents are thanked for their understanding when this occurs.

All Residents were asked to continue to provide feedback and everyone was thanked for their suggestions.

12. Consumer Advisory Committee

A Consumer Advisory Committee meeting took place on the 9 April 2024. Residents were advised of the various topics that were discussed including –

Additional services for St Anna's RCF. The cost of these services will impact only new Residents and will not be charged to Residents already living at St Anna's RCF. A template of a brochure regarding these services was provided to all Residents who attended the Consumer Advisory Committee meeting for their feedback.

Lifestyle assessment to be included in the Admissions Pack that is provided to all new Residents. A template of a brochure with the questions to be asked was provided to all Residents who attended the Consumer Advisory Committee meeting for their feedback.

Product review to be conducted throughout the Facility. Australian made products are preferred.

Gymnasium more group classes to be offered.

Activity Board in future all things will be streamed on the television screens throughout the Facility. At present Management are awaiting the technology that is required for this to occur.

Meals were not arriving at the meal table at a reasonable temperature. As mentioned above staff training has been attended to. Various other changes are being discussed and contemplated by Management.

Strategic Planning Day occurring on 10 May with the Board.

Robotics to be researched for implementation at St Anna's RCF to assist staff with various activities. A social/talking Robot will be arriving in a few weeks to be trialled.



13. Continuous Improvement

The vegie garden is an ongoing continuous improvement. A trip to Virginia Nursery is in the planning to purchase winter vegetables to be planted in the garden.

Residents were thanked for participating in the Facility's surveys. They are an important part of continuous improvement in assessing the standard of care and services that are provided at St Anna's RCF.

14. Education and Information sharing

All were reminded that "Relationships Australia" offer group and individual counselling sessions for Residents. If anyone is interested please let staff know.

There is no charge for this counselling and this Organisation will visit the Facility when required.

Staff training is continuing including care and competency training.

15. Compliments and Complaints

NEXT MEETING: 4 June 2023

All were advised that CEO, Amanda Birkin, is provided with all compliments and complaints received.

No further issues or questions were brought to the meeting.

All staff members left the meeting so that Residents could bring to the meeting any concerns or compliments they had.

Jock Malinowski asked all in attendance if there were any confidential comments/concerns they would like to mention to him. Mr Malinowski reminded all Residents that they should always remember that the staff are available to speak to if they have any concerns.

Mr Malinowski advised all in attendance that the St Anna's RCF Board is advised of all issues discussed at Resident meetings.

All were thanked for their attendance.

Meeting closed at 3.45pm			
	Date:	/ /	



Mosaics Class!

The lifestyle team try to have a Mosaic's class every month. Pictured is four of our residents joining in on the class, held by Wendy Weatherly. We have had several classes and are always looking for other residents to give it a try!

There is a **\$25 fee** that residents pay (this includes the use of materials and service fee) and the other half of the class is paid for by St Anna's. If you are interested, ask our lifestyle team!











Wendy with one of our residents



Welcome!

This May, we welcomed our new volunteer, Nataliia, who has also started work as a paid member of staff. We are absolutely thrilled to welcome Nataliia into the St Anna's family and we hope we can learn as much from Nataliia as she learns from us.

Nataliia has only been in Australia for 6 months after fleeing war-torn Ukraine.

We are committed to assisting the Association of Ukrainians in SA by providing work experience and training opportunities to those in need. So far it has been an absolute pleasure to have Nataliia around with her big smile, enthusiasm and hard work ethic – clearly evident from day one. All of the staff involved in training Nataliia have also been so kind, caring, and keen to share their knowledge – I am so proud of everyone involved.

If you see Nataliia whilst in the facility, please make her feel welcome.

Michelle – Hospitality Services Team



Pictured: Nataliia on the right with our laundry staff member Carlee.

